

report

meeting	NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM FIRE AUTHORITY	
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REPORT OF THE CHIEF FIRE OFFICER

BEST VALUE PERFORMANCE INDICATORS

1 PURPOSE OF THE REPORT

To inform Members of the progress of Performance Indicators (PI's) for the first quarter of this year (April, May, June 2003).

2 BACKGROUND

- 2.1 Quarterly reports to the Fire Authority contain 17 BVPI's
- 2.2 A complete set of the first quarter's Performance Indicator Reports are available in **Appendix A**.
- 2.3 To facilitate continuous improvement, where a PI fails to achieve target an assessment will be made to consider how the results compare with the long-term trend and how the strategies and intervention policies are operating against expectations. Future progress will be monitored by the Performance Review Team.
- 2.4 Action Plans exist for all Performance Indicators but these are reviewed on the basis of performance information availability. Amended Action Plans are drawn up when it is known that a course of action has failed to provide the desired outcome. It must be acknowledged that some of our Action Plans are long-term and may take a considerable time in order to show a successful outcome. Just because the indicator shows a negative view does not mean that the action has not been achieving success.
- 2.5 Information on all BVPI's contained within the Best Value Performance Plan are updated quarterly and available on the Service's Website at www.notts-fire.gov.uk.

3 REPORT

Summary of "failed" Performance Indicators – April, May, June

BVPI 12a THE PROPORTION OF DAYS/SHIFTS LOST TO SICKNESS ABSENCE (UNIFORMED STAFF)

The result of this PI has remained fairly consistent with 2.9 days lost per person this quarter compared to 2.86 days for 2002. There was however a significant decrease from the results of the previous quarter (4.25 days per person).

Continued work by the HR Department detailed in the Action Plan should assist in bringing the figure closer to target of 1.9 days per person.

BVPI 12b THE PROPORTION OF DAYS/SHIFTS LOST TO SICKNESS ABSENCE (ALL STAFF)

The result for all staff was 2.8 days per person against a target figure of 2 days. Although target was not achieved, this quarters figure saw a reduction from 3.2 days per person in 2002. Again work by HR should assist towards achieving target.

BVPI 142 NUMBER OF FIRE CALLS ATTENDED

The 5,540 calls attended this quarter saw an increase of 208 calls on the previous year's corresponding period. This increase was mainly due to a rise in secondary fires.

BVPI 142(i) TOTAL CALLS EXCLUDING FALSE ALARMS PER 10,000 POPULATION

The 3,873 calls represented an increase of 171 calls on last year's figures, again primarily due to the increase in secondary fires.

BVPI 142(ii) PRIMARY FIRES PER 10,000 POPULATION

Although the target of 10.2 fires per 10,000 population was not achieved, there was a significant reduction of 10.6% (172 fires) compared to the same period for 2002.

BVPI 142(iv) PRIMARY FIRES EXCLUDING ROAD VEHICLES

There were 662 fires in this category, set against a target of 542. In 2002 the figures were 627 actual (target 549). However, the 662 fires for this year does include 27 outstanding Fire Reports (as at 15.7.03) which are automatically classed as non-vehicle fires until the Fire Report is received and the incident properly classified.

BVPI 142(v) NUMBER OF FIRES – ROAD VEHICLES

Compared to 2002 figures of 992 fires there was a decrease of almost 21% to 785 fires in 2003. This decrease was primarily due to significant reductions in the Stockhill, Ashfield and Arnold districts, reflecting the work being carried out in these areas to reduce the incidence of this type of fire. The target figure of 446 fires shows there is still a great deal of work to be done before the target can be achieved.

BVPI 142(vi) NUMBER OF SECONDARY FIRES

With a total of 2,407 fires in this category, there was an increase of 345 fires over last year. The main cause for this rise was the number of grassland type fires as a result of the exceptionally warm weather. Unfortunately the target of 1,004 fires which is seasonally adjusted does not take into account unusual weather patterns.

BVPI 143b NUMBER OF INJURIES PER 100,000 POPULATION

There were 27 injuries reported in the last quarter which represented a 15.6% drop on the 32 injuries reported in 2002. Despite this drop we still did not achieve the target based upon the average number of injuries over the last five years. However, in terms of our annual target for 2003 of 3 injuries per 100,000 population per quarter the result of 2.6 injuries per 100,000 meant this target was achieved.

BVPI 144 % DWELLING FIRES CONFINED TO ROOM OF ORIGIN – ALL RISK AREAS

This PI failed as a result of fires in C and D risk areas (details below), though it should be noted that the failure was by just 0.2% and that targets were achieved in A and B risk areas.

BVPI 144c % DWELLING FIRES CONFINED TO ROOM OF ORIGIN – C RISK AREAS

There were 127 fires in this category of which 120 (03%) were confined to the room of origin. This represented a 1.9% improvement on last year but fell short of the target of 94.2%.

BVPI 144d % DWELLING FIRES CONFINED TO ROOM OF ORIGIN – D RISK AREAS

There were only 9 fires in this category of which 8 (88.9%) were confined to the room of origin. This represented a considerable improvement of 18.9% on the last quarter but fell short of the target of 90.7%.

BVPI 149 FALSE AFD CALLS PER 1,000 NON-DOMESTIC PROPERTIES

The 1,035 calls attended this quarter represented a 64-call increase on the corresponding quarter last year. With a target figure of 924 calls for this quarter we failed to achieve target by around 12%. A series of remedial action detailed in the Action Plan should go some way to achieving the target in future.

4 FINANCIAL IMPLICATIONS

4.1 There are no direct financial implications arising from this report.

5 PERSONNEL IMPLICATIONS

5.1 There are no direct personnel implications arising from this report.

6 EQUAL OPPORTUNITIES IMPLICATIONS

6.1 There are no equal opportunities implications arising from this report.

7 RISK MANAGEMENT IMPLICATIONS

7.1 There are no risk management implications arising from this report.

8 RECOMMENDATIONS

8.1 That members note the contents of the attached report.

9 BACKGROUND PAPERS FOR INSPECTION

First quarter (April, may, June)

Performance Indicator reports - Performance Indicator Action Plans

P Woods
CHIEF FIRE OFFICER